



# CHILLERATOR™ GARAGE REFRIGERATOR

Use & Care Guide

# REFRIGERADOR PARA GARAJE CHILLERATOR™

Manual de uso y cuidado

# RÉFRIGÉRATEUR DE GARAGE CHILLERATOR™

Guide d'utilisation et d'entretien

Table of Contents/Índice/Table des matières ..... 2



IT'S TIME TO RETHINK THE GARAGE.™  
ES TIEMPO DE VOLVER A PENSAR EN EL GARAJE.™  
LE GARAGE REPENSÉ.™

2314467

In U.S.A. call: 1-866-342-4089

En EE. UU. llame al: 1-866-342-4089

Aux É.-U. téléphoner au 1-866-342-4089

In Canada call: 1-800-807-6777

En Canadá llame al: 1-800-807-6777

Au Canada téléphoner au 1-800-807-6777

[www.GladiatorGW.com](http://www.GladiatorGW.com)

[www.gladitorgarageworks.ca](http://www.gladitorgarageworks.ca)

---

# TABLE OF CONTENTS

<b>REFRIGERATOR SAFETY</b> .....	<b>3</b>	<b>REFRIGERATOR CARE</b> .....	<b>9</b>
Proper Disposal of Your Old Refrigerator.....	3	Cleaning .....	9
<b>INSTALLATION INSTRUCTIONS</b> .....	<b>4</b>	Changing the Light Bulbs.....	10
Unpack the Refrigerator.....	4	<b>TROUBLESHOOTING</b> .....	<b>10</b>
Location Requirements.....	4	Refrigerator Operation.....	10
Electrical Requirements .....	5	Temperature and Moisture.....	11
Refrigerator Doors.....	5	<b>ASSISTANCE OR SERVICE</b> .....	<b>11</b>
Adjust the Doors .....	7	In the U.S.A.....	11
Caster Installation.....	7	In Canada.....	11
<b>REFRIGERATOR USE</b> .....	<b>9</b>	<b>WARRANTY</b> .....	<b>12</b>
Using the Controls .....	9		

---

# ÍNDICE

<b>SEGURIDAD DEL REFRIGERADOR</b> .....	<b>13</b>	<b>CUIDADO DE SU REFRIGERADOR</b> .....	<b>20</b>
Cómo deshacerse adecuadamente de su refrigerador viejo.....	13	Limpieza.....	20
<b>INSTRUCCIONES DE INSTALACIÓN</b> .....	<b>14</b>	Cómo cambiar los focos .....	21
Desempaque el Refrigerador .....	14	<b>SOLUCIÓN DE PROBLEMAS</b> .....	<b>21</b>
Requisitos de localización .....	14	Funcionamiento del refrigerador .....	21
Requisitos eléctricos.....	15	Temperatura y humedad .....	22
Puertas del refrigerador .....	15	<b>AYUDA O SERVICIO TÉCNICO</b> .....	<b>22</b>
Ajuste las puertas.....	18	En los EE.UU.....	22
Instalación de las ruedecillas .....	18	En Canadá .....	22
<b>USO DE SU REFRIGERADOR</b> .....	<b>20</b>	<b>GARANTÍA</b> .....	<b>23</b>
Uso de los controles .....	20		

---

# TABLE DES MATIÈRES

<b>SÉCURITÉ DU RÉFRIGÉRATEUR</b> .....	<b>24</b>	<b>ENTRETIEN DU RÉFRIGÉRATEUR</b> .....	<b>32</b>
Mise au rebut de votre vieux réfrigérateur.....	24	Nettoyage .....	32
<b>INSTRUCTIONS D'INSTALLATION</b> .....	<b>25</b>	Remplacement des ampoules d'éclairage.....	32
Déballage du réfrigérateur .....	25	<b>DÉPANNAGE</b> .....	<b>33</b>
Exigences d'emplacement.....	25	Fonctionnement du réfrigérateur.....	33
Spécifications électriques.....	26	Température et humidité .....	34
Portes du réfrigérateur .....	26	<b>ASSISTANCE OU SERVICE</b> .....	<b>34</b>
Ajustement des portes.....	29	<b>GARANTIE</b> .....	<b>35</b>
Installation des roulettes .....	29		
<b>UTILISATION DU RÉFRIGÉRATEUR</b> .....	<b>31</b>		
Utilisation des commandes .....	31		

# REFRIGERATOR SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.

## SAVE THESE INSTRUCTIONS

## Proper Disposal of Your Old Refrigerator

**WARNING**

### Suffocation Hazard

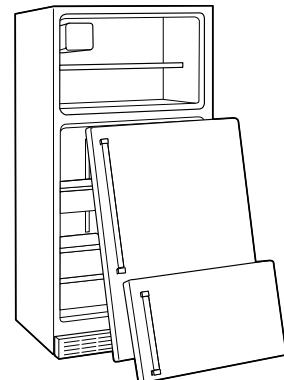
Remove doors from your old refrigerator.

Failure to do so can result in death or brain damage.

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous – even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

### Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



# INSTALLATION INSTRUCTIONS

## Unpack the Refrigerator

### ⚠ WARNING

#### Excessive Weight Hazard

**Use two or more people to move and install refrigerator.**

**Failure to do so can result in back or other injury.**

## Remove the Packaging

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see "Refrigerator Safety."

**IMPORTANT:** Do not remove the white foam air return insert from behind the control panel on the ceiling of the refrigerator. If the insert is removed, ice may migrate down from the freezer and cause icicles to form.

### When Moving Your refrigerator:

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to protect the floor. Always pull the refrigerator straight out when moving it. Do not wiggle or "walk" the refrigerator when trying to move it, as floor damage could occur.

**NOTE:** If casters are installed, unlock the casters before trying to move your refrigerator.

## Clean Before Using

After you remove all of the package materials, clean the inside of your refrigerator before using it. See the cleaning instructions in "Refrigerator Care."

### Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. For your protection, tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use special care when removing them to avoid impact from dropping.

## Location Requirements

### ⚠ WARNING



#### Explosion Hazard

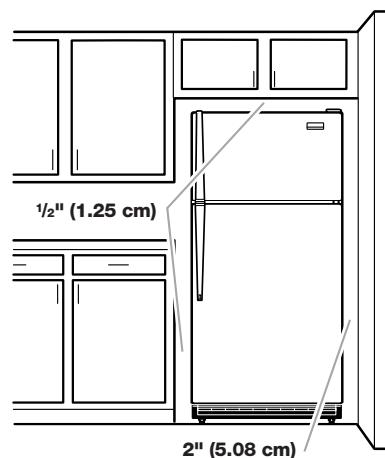
**Keep flammable materials and vapors, such as gasoline, away from refrigerator.**

**Failure to do so can result in death, explosion, or fire.**

To ensure proper ventilation for your refrigerator, allow for  $\frac{1}{2}$ " (1.25 cm) space on each side and at the top. When installing your refrigerator next to a fixed wall, leave 2" (5.08 cm) minimum on each side (depending on your model) to allow the door to swing open.

#### IMPORTANT:

- Do not install the refrigerator near an oven, radiator, or other heat source where the temperature will rise above 115°F (43°C), nor in a location where the temperature will fall below 0°F (-17°C).
- The warmer the outside temperature, the longer it will take the refrigerator to cool to the set point temperature when food is added.



## Electrical Requirements

### ! WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Before you move your refrigerator into its final location, it is important to make sure you have the proper electrical connection.

#### Recommended Grounding Method

A 115 Volt, 60 Hz., AC only 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

**NOTE:** Before performing any type of installation, cleaning, or removing a light bulb, turn the control (Thermostat, Refrigerator or Freezer Control depending on the model) to OFF and then disconnect the refrigerator from the electrical source. When you are finished, reconnect the refrigerator to the electrical source and reset the control (Thermostat, Refrigerator or Freezer Control depending on the model) to the desired setting.

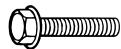
## Refrigerator Doors

**TOOLS NEEDED:**  $\frac{5}{16}$ " hex-head socket wrench, #2 Phillips screwdriver, flat-blade screwdriver,  $\frac{5}{16}$ " open-end wrench, flat 2" putty knife.

#### IMPORTANT:

- All graphics referenced in the following instructions are included later in this section after "Final Steps." The graphics shown are for a right-hand swing door (hinges factory installed on the right).
- If you only want to remove and replace the doors, see the "Remove Doors and Hinges" and "Replace Doors and Hinges."
- Before you begin, turn the control OFF, and remove food and adjustable door or utility bins from doors.

## Remove Doors and Hinges



$\frac{5}{16}$ " Hex-Head Hinge Screw

1. Unplug refrigerator or disconnect power.
2. Open refrigerator door and remove base grille from the bottom front of the refrigerator. See Base Grille graphic.
3. Close the refrigerator door and keep both doors closed until you are ready to lift them free from the cabinet.
- NOTE:** Provide additional support for the doors while the hinges are being moved. Do not depend on the door magnets to hold the doors in place while you are working.
4. Remove the parts for the top hinge as shown in Top Hinge graphic. Lift the freezer door free from the cabinet.

5. Remove the parts for the center hinge as shown in the Center Hinge graphic. Lift the refrigerator door free from the cabinet.
6. Remove the parts for the bottom hinge as shown in the Bottom Hinge graphic.

## Reverse Doors (optional)

**IMPORTANT:** If you want to reverse your doors so that they open in the opposite direction, continue with "Reverse Doors (optional)" instructions. If you are not reversing the doors, see "Replace Doors and Hinges."

#### Cabinet

1. Remove the  $\frac{5}{16}$ " hex-head hinge screws from handle side and move them to the opposite side. See Graphic 1-1.
2. Remove the cabinet hinge hole plugs from the cabinet top and move them to the opposite side hinge holes as shown in Graphic 1-2.

#### Doors

1. Remove the door hinge hole plugs from the top of the freezer and refrigerator doors. Move them to the opposite side as shown in Graphic 2.
2. Remove the door stops from both the freezer and the refrigerator doors and move them to the opposite side. See Graphic 3.

## Replace Doors and Hinges

**NOTE:** Graphic may be reversed if door swing is reversed.

1. Replace the parts for the bottom hinge as shown and tighten screws. See Bottom Hinge graphic. Replace the refrigerator door.  
**NOTE:** Provide additional support for the doors while the hinges are being moved. Do not depend on the door magnets to hold the doors in place while you are working.
2. Assemble the parts for the center hinge as shown and tighten all screws. See Center Hinge graphic. Replace the freezer door.
3. Assemble the parts of the top hinge as shown in the Top Hinge graphic. Do not tighten the screws completely.
4. Line up the doors so that the bottom of the freezer door aligns evenly with the top of the refrigerator door. Tighten all screws.

## Final Steps

1. Check all holes to make sure that hole plugs and screws are in place. Reinstall top hinge cover. See Top Hinge graphic.
2. Replace the base grille. See Base Grille graphic.

### ! WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

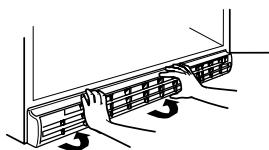
Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

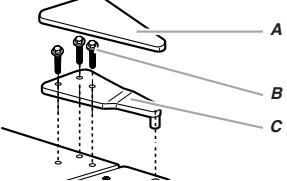
3. Plug into a grounded 3 prong outlet.
4. Reset the controls. See "Using the Controls."
5. Return all removable door parts to doors and food to refrigerator.

## Door Removal & Replacement

### Base Grille

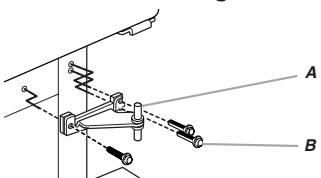


### Top Hinge



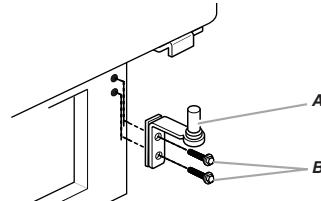
A. Top Hinge Cover  
B.  $\frac{5}{16}$ " Hex-Head Hinge Screws  
C. Top Hinge

### Center Hinge



A. Center Hinge  
B.  $\frac{5}{16}$ " Hex-Head Hinge Screws

### Bottom Hinge



A. Bottom Hinge  
B.  $\frac{5}{16}$ " Hex-Head Hinge Screws

## Door Swing Reversal (optional)

1-1



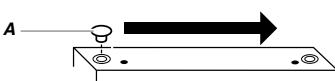
A.  $\frac{5}{16}$ " Hex-Head Hinge Screws

1-2



A. Cabinet Hinge Hole Plugs

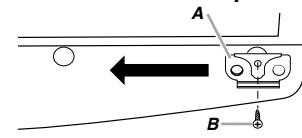
2



A. Door Hinge Hole Plug

3

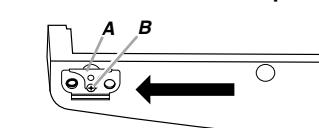
### Removal of Door Stops



A. Door Stop  
B. Door Stop Screw

4

### Reinstallation of Door Stops



A. Door Stop  
B. Door Stop Screw

## Adjust the Doors

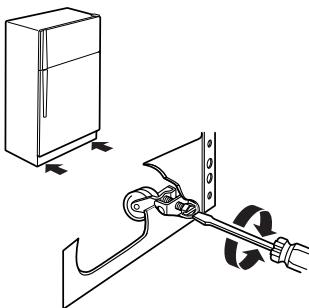
**NOTE:** If you have the casters installed on your refrigerator, the leveling screws will not work. Shims can be placed under the casters to level a refrigerator that has casters installed.

### Door Closing

Your refrigerator has two front adjustable rollers – one on the right and one on the left. If your refrigerator seems unsteady or you want the doors to close easier, adjust the refrigerator's tilt using the instructions below:

1. Remove the base grille. See Base Grille graphic. The two leveling screws are part of the front roller assemblies which are at the base of the refrigerator on either side.
2. Use a screwdriver to adjust the leveling screws. Turn the leveling screw to the right to raise that side of the refrigerator or turn the leveling screw to the left to lower that side. It may take several turns of the leveling screws to adjust the tilt of the refrigerator.

**NOTE:** Having someone push against the top of the refrigerator takes some weight off the leveling screws and rollers. This makes it easier to adjust the screws.



3. Open both doors again and check to make sure that they close as easily as you like. If not, tilt the refrigerator slightly more to the rear by turning both leveling screws to the right. It may take several more turns, and you should turn both leveling screws the same amount.
4. Replace the base grille.

### Door Alignment

If the space between your doors looks uneven, you can adjust it using the instructions below:

1. Pry off the top hinge cover.
2. Loosen the top hinge screws using a  $\frac{5}{16}$ " socket or wrench.
3. Have someone hold the door in place or put a spacer between the doors while you tighten the top hinge screws.
4. Replace the top hinge cover.

## Caster Installation

### WARNING

#### Excessive Weight Hazard

**Use two or more people to move and install refrigerator.**

**Failure to do so can result in back or other injury.**

Gather the required tools and parts before starting installation.

#### TOOLS NEEDED:

- $\frac{1}{2}$ " Socket wrench or nut driver
- $\frac{1}{2}$ " Wrench
- $\frac{3}{8}$ " Socket wrench or nut driver

#### PARTS SUPPLIED:

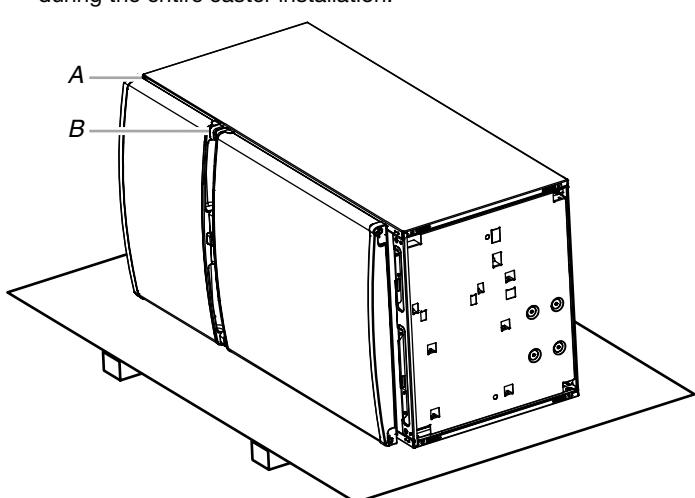
- Rigid Casters (2)
- Swivel Casters (2)
- $\frac{5}{16}$ -18 Self-locking hex-nuts (16)
- $\frac{5}{16}$ -18 x  $\frac{7}{8}$ " Hex-head bolts (16)
- $\frac{1}{4}$ -20 x  $1\frac{1}{4}$ " Self-tapping hex-head bolts (4)
- $\frac{1}{4}$ -20 x  $1\frac{1}{4}$ " lock washers (4)
- Caster brackets (located in FeaturePak) (2)
- Plastic skids (shipped with the refrigerator)

1. Before you begin, turn the refrigerator control OFF.
2. Unplug refrigerator or disconnect power.
3. Remove food and any adjustable shelves and bins from refrigerator.
4. Open the lower compartment door and remove the base grille. Remove the grille by grasping the grille with both hands, lifting up and pulling bottom of the grille toward you.
5. Place the plastic skids (shipped with the refrigerator) on the floor at least 3 ft (91.44 cm) apart. Lay a piece of cardboard or other protective material over the skids. This will elevate the refrigerator to allow for easier caster installation and also protect it from scratches.

**NOTE:** If the skids have been discarded or are not available, 2" x 4" boards may be used.

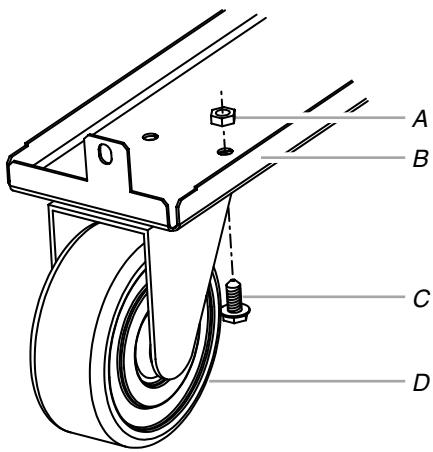
6. Place the refrigerator on its side on top of the cardboard or protective material. Make sure the door hinge is facing upward.

**IMPORTANT:** It is important that the door hinge face upward during the entire caster installation.



A. Top hinge  
B. Center hinge

7. Remove the casters and fasteners from the box.
8. Locate and remove the caster brackets from the FeaturePak.
9. Using  $\frac{5}{16}$ –18 x  $\frac{7}{8}$ " hex-head bolts, attach one rigid caster and one swivel caster to each caster bracket. The rigid caster fits the front of the bracket and the swivel caster fits on the rear.
10. Insert the hex-head bolts from the bottom and start the self-locking nuts for each caster.

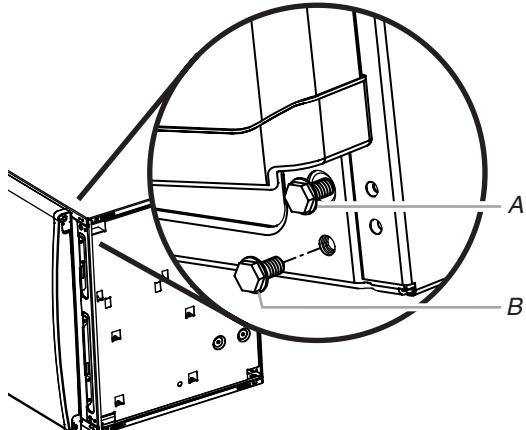


A. Self-locking nut  
B. Caster bracket  
C.  $\frac{5}{16}$ –18 x  $\frac{7}{8}$ " Hex-head bolt  
D. Caster

11. Hold the head of the hex-head bolts with a wrench while tightening the self-locking nuts with a socket wrench.
12. Using a  $\frac{1}{2}$ " socket wrench, remove the four unit bolts (two on each side) from the lower front and rear of the refrigerator.

**NOTE:** Do not remove leveling bolt.

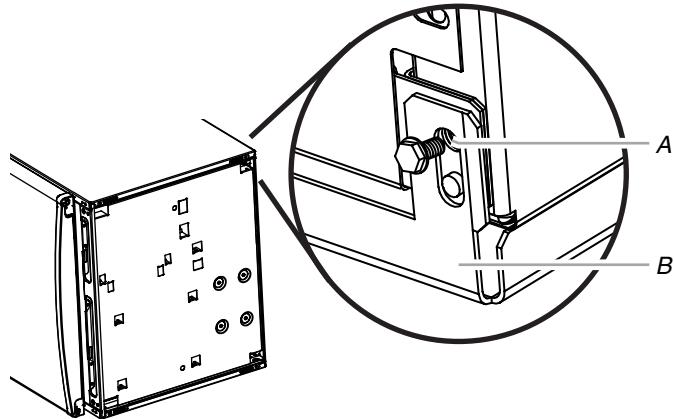
#### Lower Front Corner



A. Leveling bolt (do not remove)  
B. Refrigerator/freezer unit bolt

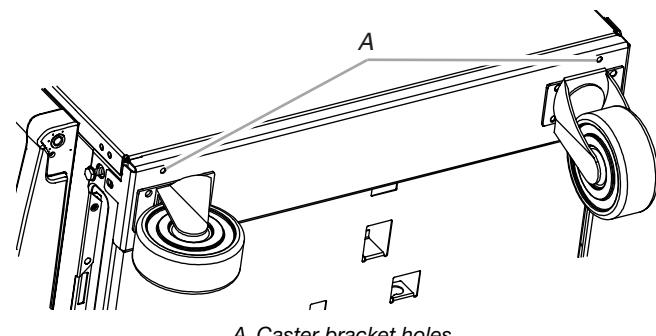
13. Place the slot in the rear of the caster bracket over the unit hole in the rear of the refrigerator. Align the hole in the front of the caster bracket with the unit hole in the front of the refrigerator.

#### Lower Rear Corner



A. Refrigerator/freezer rear unit hole  
B. Caster bracket

14. Hold the bracket in place and insert the unit bolts into the front and rear unit holes and tighten.
15. Insert two of the  $\frac{1}{4}$ –20 x  $1\frac{1}{4}$ " self-tapping hex-head bolts and lock washers into the two holes in the side of the caster bracket. Push the caster bracket against the bottom of the refrigerator and tighten the bolts using a  $\frac{3}{8}$ " socket wrench.

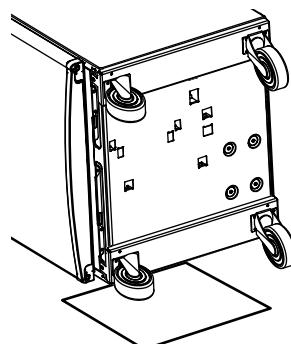


A. Caster bracket holes

16. Repeat steps 12 to 15 for the other caster bracket.

#### Complete the Installation

1. Lock the front casters.  
**NOTE:** Locking the casters will help prevent the refrigerator from moving while it is being lifted.
2. Insert a small piece of cardboard between the caster brake and the floor. This will help prevent the brake from rubbing on the floor.



3. Stand the refrigerator upright.
4. Replace the base grille by placing the metal clips in the openings in the metal panel and rolling the grille downward until it snaps into place.
5. Unlock the casters and move the refrigerator into its final location.
6. Lock the casters.

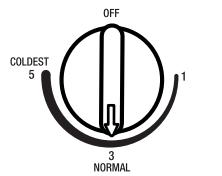
## REFRIGERATOR USE

### Using the Controls

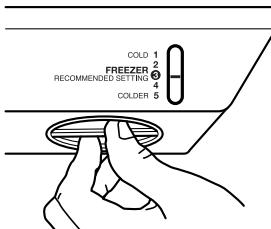
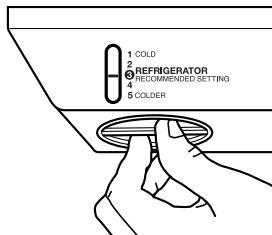
For your convenience, your refrigerator controls are preset at the factory. When you first install your refrigerator, make sure that the controls are still preset to the mid-settings as shown.

**NOTE:** To turn your refrigerator off, turn the refrigerator control to the word OFF or until the word OFF appears. Your product will not cool when the refrigerator control is set to OFF.

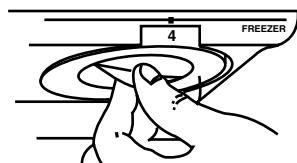
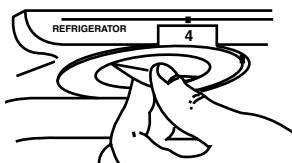
Mid-setting "3"



Mid-setting "3"



Mid-setting "4"



#### IMPORTANT:

- Give your refrigerator time to cool down completely before adding food. It is best to wait 24 hours before you put food into the refrigerator.
- If you add food before the refrigerator has cooled completely, your food may spoil. Adjusting the Refrigerator and Freezer Controls to a higher (colder) than recommended setting will not cool the compartments any faster.

### Adjusting Controls

The mid-settings indicated in the previous section should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.

If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked.

If you need to adjust temperatures, use the settings listed in the chart below as a guide. On models with two controls, adjust the refrigerator temperature first. Wait at least 24 hours between adjustments and then recheck the temperatures.

CONDITION/REASON:	ADJUSTMENT:
REFRIGERATOR too warm	REFRIGERATOR or TEMPERATURE Control one setting higher
FREEZER too warm	FREEZER or TEMPERATURE Control one setting higher
REFRIGERATOR too cold	REFRIGERATOR or TEMPERATURE Control one setting lower
FREEZER too cold	FREEZER or TEMPERATURE Control one setting lower

## REFRIGERATOR CARE

### Cleaning

#### WARNING



#### Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to prevent odors from building up. Wipe up spills immediately.

**IMPORTANT:** Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To prevent odor transfer and drying out of food, wrap or cover foods tightly.

#### To Clean Your Refrigerator:

**NOTE:** Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

1. Unplug refrigerator or disconnect power.
2. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.

3. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water.
4. There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty, or there is significant pet traffic in the home, the condenser should be cleaned every 2 to 3 months to ensure maximum efficiency.

If you need to clean the condenser:

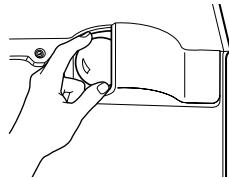
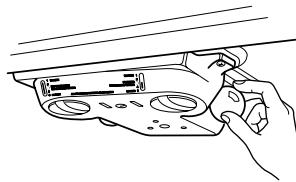
- Remove the base grille.
- Use a vacuum cleaner with a soft brush to clean the grille, the open areas behind the grille and the front surface area of the condenser.
- Replace the base grille when finished.

5. Plug in refrigerator or reconnect power.

## Changing the Light Bulbs

**NOTE:** Not all bulbs will fit your refrigerator. Be sure to replace the bulb with one of the same size, shape, and wattage.

1. Unplug refrigerator or disconnect power.
2. Remove the bulb from behind the control panel in the refrigerator or from behind the light shield in the freezer (on some models). Replace it with a bulb of the same wattage.
3. Plug in refrigerator or reconnect power.



## TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

### Refrigerator Operation

#### The refrigerator will not operate

#### !WARNING



##### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

#### The motor seems to run too much

Your new refrigerator may run longer than your old one due to its high-efficiency compressor and fans. The unit may run even longer if the room is warm, a large food load is added, the door is opened often, or if the door has been left open.

#### The refrigerator seems noisy

Refrigerator noise has been reduced over the years. Due to this reduction, you may hear intermittent noises from your new refrigerator that you did not notice from your old model. Below are listed some normal sounds with explanations.

- **Pulsating** - fans/compressor adjusting to optimize performance.
- **Hissing/Rattling** - flow of refrigerant, movement of water lines, or from items placed on top of the refrigerator.
- **Popping** - contraction/expansion of inside walls, especially during initial cool-down.
- **Water running/dripping** - may be heard when water melts during defrosting and runs into the drain pan.

#### The door will not close completely

- **Door blocked open?** Move food packages away from door.
- **Bin or shelf in the way?** Push bin or shelf back in the correct position.
- **Crisper cover in the way?** Make sure the crisper cover is fully pushed in, so that the back rests on the supports.

- **Power cord unplugged?** Plug into a grounded 3 prong outlet.
- **Is outlet working?** Plug in a lamp to see if the outlet is working.
- **Household fuse blown or circuit breaker tripped?** Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Is control on?** Make sure the refrigerator control is on. See "Using the Control."
- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.

**NOTE:** Adjusting the temperature control to coldest setting will not cool the refrigerator more quickly.

## The door is difficult to open

### ! WARNING



#### Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

- **Gaskets dirty or sticky?** Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.

## Temperature and Moisture

### Temperature is too warm

- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.
- **Door opened often or left open?** Allows warm air to enter refrigerator. Minimize door openings and keep door fully closed.
- **Large load of food added?** Allow several hours for refrigerator to return to normal temperature.
- **Control set correctly for the surrounding conditions?** Adjust the control a setting colder. Check temperature in 24 hours. See "Using the Control."

### There is interior moisture buildup

**NOTE:** Some moisture build-up is normal.

- **Humid room?** Contributes to moisture build-up.
- **Door opened often or left open?** Allows humid air to enter refrigerator. Minimize door openings and keep door fully closed.

## ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

### If You Need Replacement Parts

If you need to order replacement parts, we recommend that you only use factory specified replacement parts. Factory specified replacement parts will fit right and work right because they are made with the same precision used to build every new Gladiator® GarageWorks appliance.

To locate factory specified replacement parts in your area, call us or your nearest designated service center.

### In the U.S.A.

Call the Gladiator® GarageWorks Customer eXperience Center toll free: **1-866-342-4089**.

#### Our consultants provide assistance with:

- Features and specifications on our full line of products.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).
- Referrals to local dealers, repair parts distributors, and service companies. Gladiator® GarageWorks designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the Gladiator® GarageWorks designated service company in your area, you can also look in your telephone directory Yellow Pages.

### For Further Assistance

If you need further assistance, you can write to Gladiator® GarageWorks with any questions or concerns at:

Gladiator® GarageWorks  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

### In Canada

For assistance, installation or service, call us at **1-800-807-6777**.

#### Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Use and maintainence procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Gladiator® GarageWorks designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

### For Further Assistance

If you need further assistance, you can write to Whirlpool Canada LP with any questions or concerns at:

Whirlpool Canada LP  
Customer Interaction Centre  
1901 Minnesota Court  
Mississauga, Ontario L5N 3A7

Please include a daytime phone number in your correspondence.

# GLADIATOR® GARAGEWORKS MAJOR APPLIANCE WARRANTY

## ONE YEAR LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Gladiator® GarageWorks") will pay for FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.

### ITEMS GLADIATOR® GARAGEWORKS WILL NOT PAY FOR

1. Service calls to correct the installation of your major appliance, to instruct you how to use your major appliance, to replace or repair house fuses or to correct house wiring or plumbing.
2. Service calls to repair or replace appliance light bulbs, air filters or water filters. Those consumable parts are excluded from warranty coverage.
3. Repairs when your major appliance is used for other than normal, single-family household use.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Gladiator® GarageWorks.
5. Any food loss due to refrigerator or freezer product failures.
6. Replacement parts or repair labor costs for units operated outside the United States or Canada.
7. Pickup and delivery. This major appliance is designed to be repaired in the home.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service in remote locations.
10. The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

### DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized Gladiator® GarageWorks dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling Gladiator® GarageWorks. In the U.S.A., call 1-866-342-4089. In Canada, call 1-800-807-6777.

8/05

**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Serial number \_\_\_\_\_

Purchase date \_\_\_\_\_